



Annual General Meeting F.A.Qs

1. How do I register for this meeting?

Go to <https://www.fhccu.com/index.php/agm> click on the registration link and complete the form.

2. How do I log on to the meeting?

Once you have registered and we have validated your membership, an email will be sent to the email address you have provided at registration. This will have log in details as well as your unique password to access the meeting on the ZOOM Platform.

3. Why can't I connect to the meeting?

This tends to be an internet-based issue. It is our recommendation that you utilise a hard cable connected to your device for the internet and use Wi-Fi as a secondary option. If by chance you are not able to connect your device via hard cable, please go as close as possible to your Wi-Fi router to achieve the strongest connectivity.

4. Why am I not hearing the sound?

Please ensure that your speaker volume is turned up. Also check that the headset or earpiece is connected properly.

5. How do I vote?

The voting process will begin once the host indicates that voting will begin and give special instructions on that voting process. A Poll will pop up on your screen and you will make your selection based on the Nominees on the ballot.

6. How do I ask a question?

You may ask a question by clicking on the Raised Hand Icon. You will be acknowledged by the Host at which you will be required to turn on your camera and unmute your microphone, state your name and ask your question.

7. How do I turn my camera on?

The camera icon is located at the lower section of the screen, click the icon to turn on the camera on your device.

8. Can I ask a question without my camera turned on?

No, we must be able to see and hear each member in the same manner if we were having a face to face meeting.